



General conditions Imperium Autism Center 2024

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Special conditions

Definitions

In this general conditions and/or special conditions mean

Imperium Autism Center:

The legal entity that provides care to children with disabilities, consisting of providing individual guidance at home and/or on school and that on ground by to contract is allowed to the insured care in the framework of the Youth Act at to deliver.

Client

A natural person who receives or will receive care from Imperium Autism Center, whether or not represented by his legal representative, advocate or other person at the client person concerned for as far the client no legal representative or an advocate has.

Legal representative:

The parents), caregivers or guardian that the minor client represents and older is than 18 years.

Advocacy:

The Through client designated person that without legal base but on base by A written client's assignment to represent the client in the event of incapacity and the client assists in the promotion of his interests.

Order:

Its decision by Its competent indication body in which is recorded in which scope and for which last the client in qualifies for Youth Care support.

Care (provision):

(It to perform by) actions on Its area by support and accompaniment by A client in Its framework of or bandage taking into account An claim to land of the Youth Act.

Guidance trajectory:

The agreed concern that Imperium Autism Center shall provide on the client.

Guidance plan discussion:

The discussion by It care plan in which goals are described.

Guidance plan:

It plans in which bee start by the health care as well as after evaluation and update the dates about Its coaching trajectory and the results by the guidance plan in writing are recorded.

Supervision agreement:

The individual agreement entered into in writing between Imperium Autism Center and the client and with which Imperium Autism Center himself towards the client connects to health care to perform in return for payment or by PGB at to offer.

Personal budget (PGB):

A subsidy in the form by drawing rights that on client are promised and with which the client yourself payments can (to leave) to do for concern.

Article 1. General

Imperium Autism Center, Chamber of Commerce number 88220168, is the healthcare provider and gives you access to the website www.imperiumautismcenter.nl We publish here to information texts, images and other materials.

Imperium Autism Center is authorized to changes on at to take on the website without the clients in addition atinform. Although Imperium Autism Center makes every effort to provide updates on time, it is possible sometimes prevent that the website incorrect or outdated information contains.

All assignments become exclusively Through Imperium Autism Center executed, of in observance by these general terms and conditions.

Article 2 Applicability

2.1 These general conditions are by application on all concern- and service agreementsbetween the care recipient and healthcare provider.

2.2. In addition to the general terms and conditions, the agreements may also contain special conditions contain. In Its case by A collision between the provisions by the general conditions and the special conditions, to go the provisions out the special conditions for.

2.3 Differences by the general conditions or special conditions serve exclusivelyin writing at have been agreed.

Article 3 – Agreement

3.1 It right to health care is of strength after to enter into by A treatment agreement between Imperium Autism Center and the client and it reaches by agreement about It guidance process.

3.2 A treatment agreement is becoming in writing entered into and comes to stand after signing ThroughImperium Autism Center and the client.

3.3 If the provision of care on an earlier date is started than the date by signature by thetreatment agreement, then it applies that date as effective date.

3.4 In the treatment agreement to lay Imperium Autism Center and the client in main lines Itagreed coaching trajectory fixed.

3.5 Unless otherwise indicated, to make this general and payment terms expressly part out bythe treatment agreement.

Article 4 – Termination and cancellation

4.1 The treatment agreement, of relation to concern grants on base by an PGB, endswhen the issued decision expires, the term expires, the client supervision agreement cancels or the client dies.

4.2 The treatment agreement, of relation to concern grants on base by the youth law, PGB orWLZ, ends when the goals set by Imperium Autism Center have been achieved, the client agreement cancels or the client dies.

4.3 Imperium Autism Center can the treatment agreement to cancel when the provision of care in reasonableness not more can be desired. Under these reasons is becoming in any case to hear that:

The client does not comply with his obligations under the treatment agreement for 3 consecutive months;

The client's parents, legal representative, advocate or others those involved refuses the cooperation at grant that reasonably necessary is for A good execution of the treatment agreement;

- The client, his/her legal representative, advocate or others at the client's those involved display

behavior towards employees or clients of Imperium Autism Center or Through her enabled third parties, that continuation by the health care not more possible to make;

- The extent or severity of the care provided due to a changed (care) demand is such develops that this outside the scope of the agreement go traps and Imperium Autism Center and the client no can make agreements about an adjustment of the agreement;
- The client's problem behavior is so serious that the employees of Imperium Autism Center have a high risk of sustaining serious injuries and it cannot be prevented that the client yourself also serious injury is increasing;
- At the time that Imperium Autism Center no longer receives compensation from the sources of funding for the execution by the agreed health care and the client this not either for own account decreases;
- The parent changes the sources of financing without Imperium Autism Center of this on the height at to take;
- Parents/guardians try outside the Through Imperium Autism Center delivered services staff by Imperium Autism Center in service at to take:
- In case by suspension or bankruptcy by Imperium Autism Center.
- It to violate by A policy that in this document is included

4.4 Imperium Autism Center shall be cancellation Unpleasant her assets active to provide assistance be It find by replacement for the client.

4.5 In the cases mentioned in 4.3, termination by Imperium Autism Center can take place on any day of the calendar month take place, of consideration by 30 to dawn notice period, unless urgent, On the client immediately with to share reasons, immediate termination by the agreement allows.

4.6 Cancellation serves in writing at to happen. For clarification: per mail fall under in writing.

4.7 Imperium Autism Center will consult with its client about the adjustment of the agreement if the circumstances to that end cause to give. By such circumstances is in each case talk if:

- Imperium Autism Center whole or partially no compensation more receives by the local authority for the execution of the agreed health care;
- For other reasons, the scope or severity of the care provided by a changed (care) question himself such develops that this whole or partially outside the scope of the agreement will fall.
- The client may terminate the agreement at any time by giving notice with 30 days' notice, unless urgent reasons permit a shorter notice period.

Article 5 – Order

5.1 The client that via the youth law, An PGB or WLZ concern purchases, serves about A valid order at have at your disposal.

5.2 If the care requirement develops in nature and scope to such an extent that Imperium Autism Center in the opinion that responsible care cannot be provided within the limits of the provision, the client requests, or his legal representative, upon a reasoned written request from Imperium Autism Center inside 5 workdays subsequently A new provision on be the person responsible local authority.

Article 6 – Health care

6.1 Imperium Autism Center undertakes, to the extent possible within its power, to provide the client health care on to offer that connect be are personal care demand and that connects be the to demand by good health care and the current standards by professionalism, quality and science.

6.2 A client is eligible for services provided by Imperium Autism Center if: he/she is diagnosed with autism spectrum disorder (ASD) or another developmental disorder established and there is problem behavior that to learn and development hinders or slows down.

6.3 The guidance provided by Imperium Autism Center takes place at the client's home, school or elsewhere. If Imperium Autism Center requires this for the proper execution of the treatment agreement, considers it important or necessary that the guidance takes place at a different location than indicated, consults Imperium Autism Center here prior about of the client.

6.4 The client representative/parents serve available at are to on all sessions of the client at be able to participate. The family must available are for the sessions from minimum 3 hours.

Article 7 – Image- and sound recordings

7.1 Imperium Autism Center reserves the right to make image or sound recordings of the treatment sessions, after A written permission. This material shall exclusively become made for internal training and education purposes within Imperium Autism Center. The supervisor concerned will prior the treatment sessions this clearly communicate to the client.

Article 8 – Information

8.1 Imperium Autism Center provides the client with general information about the care provided and the specific information about the content of the care to be provided, about which the client should reasonably be expected to have at your disposal. Imperium Autism Center gives this information in writing as the client therefore asks.

8.2 The information provided is complete and correct. The information provided is also understandable and matching with It thinking ability of the client.

8.3 Imperium Autism Center will provide the information in the event that the information provided could cause serious harm cause in the development processes or if the client this information not want to received not to the client. When the interest of the client requires this, Imperium Autism Center will provide the relevant information to the client's legal representative, his/her advocate or a other person involved with the client. Before Imperium Autism Center proceeds to withhold information, consults she another one expert aid worker.

Article 9 – Treatment plan discussion, treatment plan and permission

9.1 Imperium Autism Center has developed its own treatment method that combines behavioral Imperium Autism Center intervention with positive behavioral change with the holistic and integrated approach of Martine Delfos. Er is becoming A specifically treatment package composed on base by priorities, needs of clients result of the "Assessments".

9.2 "Assessments" used at Imperium Autism Center include VB-MAPP and EFL. The treatment team determines which "Assessment" is best suited to a client. At the start of the treatment and every 6 months where the client continues treatment with Imperium Autism Center "Assessments" are performed. With "assessments" Imperium Autism Center determines the reason for a certain behavioral problem and the (specific) needs of client.

9.3 The treatment plan consists of a description of the child's image, the learning objectives that have been resulted out an "Assessment", the future perspective and the cast division. This plan is becoming written within 4 weeks after the start of treatment with the client's consent and possibly other emergency services who there to be involved.

9.4 The client gives permission for the performance of all actions that are part of the treatment plan. The client gives permission by means of the treatment plan to be updated from time-to-time sign. For the start by a new part by It plan, will this of the client met become.

9.5 For drastic actions or other actions that are not part of the treatment plan, except in the case of necessary urgent action, requires the express permission of the client needed. 'Necessary urgent action' means an obvious need for without delay to execute by the action to serious disadvantage for the client to prevent. Imperium Autism Center retains the right to at judgements which situation 'necessary and urgent 'action' required.

9.6 Its plan is in principle for the duration by An year. If the client his/her learning objectives earlier than A year achieves, is becoming there made a new plan Through Imperium Autism Center.

9.7 If Imperium Autism Center considers it important for the proper execution of the treatment agreement or considers it necessary that the care is provided at a location other than that specified in the agreement or the treatment plan is indicated, consults Imperium Autism Center here beforehand about it with the client.

9.8 Client can file to see via It Electronic Client Dossier.

Article 10 – Obligations by the client

10.1 In the case of a minor client, the client is represented by his or her legal representative representative(s). This holds in that bee A minor client all provisions out this general conditions also apply to service legal representative(s).

10.2 The client shall provide the cooperation that is reasonably necessary for the execution of the treatment agreement to the best of his/her ability. The client is obliged to provide all data and written documents that Imperium Autism Center reasonably requires for the proper execution of the care provision in a timely manner.

10.3 If applicable, the client must ensure that the school has given permission for guidance by Imperium Autism Center during school hours and that the client is at home at the agreed times so that Imperium Autism Center can provide guidance to the client.

10.4 The client is obliged to inform Imperium Autism Center immediately about facts and circumstances that may be important for the implementation of the care. Imperium Autism Center cannot be held liable for unforeseen situations afterwards. The client is obliged for the correctness, completeness and reliability of the data and written documents provided by him/her.

Article 11 – File formation, confidentiality and privacy

11.1 Imperium Autism Center stilt A file together of relation to the provision of care for the client. She includes completed “Assessment” in the file, individual treatment plans, evaluation reports, daily schedules and other notes of relevant information about the client's situation and the facts that directly relate to the health care.

11.2 Its file is property by Imperium Autism Center.

11.3 Imperium Autism Center wears concern that on others than the client no information about the client than well access to or a copy of the file will only be provided with the client's permission. The providing information will only take place if this does not affect the client's personal privacy is becoming damaged.

11.4 To those directly involved in the implementation of the treatment agreement and their replacements may be given information or access without the client's consent, insofar as necessary is for the exercise of their activities.

11.5 The client shall no information about the treatment agreement on third parties provide than well onother information about Imperium Autism Center to third parties. The client will not provide any information about the accompaniment or Imperium Autism Center to the media provide.

11.6 At the legal representative or advocate by the minor can without permission of the client information or inspection datum become.

11.7 Imperium Autism Center will keep the file for the legally prescribed period (currently: 7 years after termination of the agreement). Data relating to the client that is not part of the file belong, saves Imperium Autism Center Like this long as necessary is for It goal for which the facts are obtained. After that period, Imperium Autism Center will destroy this data. If the data Re that he of the client has receive, gives she this to the client back.

11.8 Imperium Autism Center will destroy the file or parts of the file within three months after a written request to that effect from the client, unless the request concerns documents which reasonably plausible is that the preservation by considerable interest is for another than the client as co as far as It certain bee or by virtue of the law himself in return for destruction resistance.

11.9 Personal data by the client become incorporated in accordance with the lines by the Law protection personal data.

11.10 The client grants permission for this to take place between him/her and employees of Imperium Autism Center, well Through her enabled third parties under other Through resource by WhatsApp is becoming communicated.

Article 12- Internal complaints procedure

12.1 If the client is not satisfied with one or more aspects of the care provided by Imperium Autism Center, the client can always contact Imperium Autism Center with the complaint. Imperium Autism Center will, to the extent of its ability, resolve the dissatisfaction by reaching a good solution in consultation.

12.2 The Client must submit his complaint in writing and must indicate what solution he/she envisages. The client will receive a substantive response within 5 working days at the latest.

12.3 If there are any ambiguities regarding the complaint, Imperium Autism Center will contact the client by telephone to discuss the complaint.

12.4 The complaint will in any case be handled within one month, with individual aspects being answered and substantiated separately.

Article 13 – Liability

13.1 Bee talk by A shortcoming in the compliance by the agreement, must the client to provide Imperium Autism Center with an opportunity to respond within a reasonable period of time for Imperium Autism Center to shortcoming at recover/still to comply with.

13.2 The liability of Imperium Autism Center is limited to the amount paid in this regard by alImperium Autism Center closed insurance will be paid out, insofar as this liability is covered by the insurance is

becoming covered.

13.3 If the concerning insurer by Imperium Autism Center no coverage offers or not to benefit then liability is limited to a maximum of the amount for the care provided on which the complaint relates to.

13.4 It certain in article 14.2 and 14.3 is co by application on the Through Imperium Autism Center enabled third parties.

13.5 The client is obliged an insurance for legal liability (WA) at close.

13.6 If Imperium Autism Center than well Through her enabled third parties, during the day the treatment hours injury cause to the client's property, the liability for this damage is limited to the amount that will be paid out in this regard by an insurance policy taken out by Imperium Autism Center, insofar as this liability Through the insurance is covered.

13.7 The limitations of liability as described in Articles 14.3 and 14.6 do not apply if the injury is to be attributed on serious negligence, intent or coarse debt by the side by Imperium Autism Center.

13.8 The client is not permitted to contact (employees of) Imperium Autism Center or its employees to allow third parties to use it in the performance of its activities (motor) vehicles of the client or third parties, which in any case must include cars, engine, hum- and moped. If the client in conflict of this determination acts, is Imperium Autism Center not liable for any direct and/or indirect damage resulting from the use of (motor) vehicles of the client or third parties. In that case, the client is obliged to inform Imperium Autism Center indemnify its employees or third parties engaged by it against claims, or third parties of relating to such injury.

13.9 The client is not permitted to provide information to (employees of) Imperium Autism Center or its to provide enabled third parties, bank cards, debit cards, credit cards or cheques. It is the client only allowed to on (staff by) Imperium Autism Center, then well on her enabled third parties, to provide an appropriate amount of money in cash for the purpose of making purchases up to a maximum of €50.00. The client is not allowed to (employees of) Imperium Autism Center, or to allow third parties engaged by it to withdraw money or otherwise withdraw it. If the If the client acts in violation of this provision, Imperium Autism Center will not be liable for any direct and/or indirect damage caused as a result. In that case, the client is obliged to indemnify Imperium Autism Center against claims from its employees or third parties engaged by it in bandage of such injury.

13.10 The client is not permitted to use the services of employees of Imperium Autism Center or those employed by it enabled third parties, A reward or A gift at to give. Staff by Imperium Autism Center, then third parties engaged by her may only accept a gift in a few cases maximum value of € 500, only if before that expressly permission is granted Through Imperium Autism Center.

Article 14 Payments, own contribution

14.1 At It end by the month sends Imperium Autism Center a invoice by the agreed concern. The The client can declare these hours worked with the SVB. The care of Imperium Autism Center is reimbursed from PGB or WLZ.

14.2 Imperium Autism Center invoices direct concern. Direct care holds accompaniment in practice in. In addition is becoming under direct take care too administrative care tasks understand as among others:

- read by "Assessments"
- to write by additional/new goals
- analyze by the progress

- clinical conversation outside the house off the family
- amendment by daily schedule
- material preparation
- etc.

To calculate administrative care tasks (direct care), Imperium Autism Center uses a average of about 20% indirect time for the families. This means that for every 60minutes of guidance, 10 minutes extra will be billed if necessary. This standard is comparable with other psychological agreements and standards and it is essential for the progress of the client and for It delivering quality good concern.

14.3 On each aspect by concern and service provision for account by the care recipient are the special conditions (payment terms) applicable.

Article 15 – Working conditions and reporting obligation

15.1 In Its case Imperium Autism Center provides health care in the private residence by the client, be able to at respect by the working conditions further conditions and demands become asked.

15.2 The client must ensure good and safe working conditions for the employees of Imperium Autism Center, or third parties engaged by it, provide guidance at the client's home to the extent this possible is. Below understood is It requirement that the legal representatives by the client in stands must be together to work.

15.3 The client must use generally accepted forms of conduct and refrain from violence, aggression, discrimination or (sexual) intimidation. If Imperium Autism Center is confronted with this in any way, this may be a reason for it to immediately terminate the treatment agreement.

15.4 Imperium Autism Center is bound by the reporting code for child abuse. It will therefore have to report domestic violence or child abuse if it suspects this without any consultation or permission.

Article 16 – Compliance with the client's legal capacity

16.1 If a legally competent client is older than 12 years of age but younger than 16 years of age, Imperium Autism Center requires the consent of the minor and his legal representative to execute the treatment agreement. Imperium Autism Center will fulfill the obligations arising from the treatment agreement with the client towards both the client and his legal representative.

16.2 If a client aged 16 or older is, in the opinion of Imperium Autism Center, factually competent to determine his or her will with regard to a part of the agreement, Imperium Autism Center will fulfil its obligations with regard to that part of the agreement towards the client himself or herself.

Article 17 – Compliance opposite the incapable of acting client

17.1 Opposite the client that younger is than 12 years, comes Imperium Autism Center are obligations out the agreement after opposite the legal representative.

17.2 Opposite the incapacitated client that older is than 12 year and younger than 18 years, comes Imperium Autism Center are obligations out the agreement after opposite the legal representative.

Article 18 – Applicable right

18.1 On these general conditions and all agreements on which she by application are, is ItDutch law applicable.

18.2 In the event of disputes between Imperium Autism Center and its client arising from the parties will agree on the supervision agreement, the general terms and conditions and/or the payment terms himself to It utmost to make an effort this dispute in among themselves consultation on at to solve. Should this impossible are, then the said disputes will be handled by the competent court in the district where Imperium Autism Center is located.

Article 19 – Cancellation and vacation

19.1 The client serves A planned appointment minimum 48 o'clock for the agreed start time off at say bee have been assigned supervisor or third parties named Through Imperium Autism Center.

19.2 In case by not timely cancellation brings Imperium Autism Center the sufficient costs in account, unless otherwise agreed or if the client can demonstrate that he/she is the result of a force majeure situation was not able to cancel in time. Imperium Autism Center will make a replacement activities for the client concerned, such as planned reporting, if possible.

19.3 Client serves A planned vacation timely, at to know appearance A month for departure, On Imperium Autism Center Through at to give.

19.4 Clients and employees may request a maximum of 3 consecutive weeks of vacation. absence by more than 3 to soften behind each other is permission by Imperium Autism Center required.

Article 20 – Changes

20.1 These general terms and conditions and the regulations and provisions applicable thereunder regulations can be changed by Imperium Autism Center. Changes take effect 30 days after the day on which them on the client are communicated in operation, unless in the announcement A later date by entry into force is mentioned.

20.2 Changes to apply also at respect by already existing agreements.

Article 21 – Castle

21.1 This general terms and conditions to go from 1 January 2024 in.

21.2 The sufficient text by these general conditions is on at questions/in at to see via the website by Imperium Autism Center.